



PQASSO mentor programme - Meeting the person specification

In order to reap real benefits from the PQASSO mentor training, you need to possess a certain standard of skills, knowledge and experience. Applications to become a PQASSO mentor are therefore assessed against the following person specification, and you should only apply if you meet this specification:

PQASSO mentors:

- Are in a development work, training or other such similar role; or hold a senior position within a voluntary or public sector organisation; or are independent consultants working with voluntary or community organisations (VCOs).
- Have an understanding of the voluntary sector and the issues VCOs face.
- Have a good understanding of organisational development and capacity building.
- Have knowledge of the CES-advocated PQASSO implementation process via:
a CES-run two-day *Implementing PQASSO* training course (for those with limited or no knowledge of PQASSO) or a CES-run one-day *PQASSO: fast-track for prospective mentors* training course (for those with some knowledge of PQASSO).
- Have two years' experience of training or supporting organisations.
- Are user-focussed and have effective methods in place to seek feedback from service users and learn from it.
- Are able to identify the client VCOs to which they plan to offer training and mentoring support.
- Have an understanding of quality assurance in the voluntary sector and experience of different approaches to quality assurance (desirable).

If you have any queries about the person specification please do not hesitate to contact CES on pqassomentors@ces-vol.org.uk or 020 7713 5722.