

## Sub-sector: Infrastructure organisations

Title	<b>Measuring effectiveness: a self-evaluation toolkit for the national network of Councils for Voluntary Service</b>
Developed by	Charities Evaluation Services and National Association for Councils for Voluntary Service (now renamed National Association for Voluntary and Community Action - NAVCA)
Year published	2002
Developed for	Councils for Voluntary Service and other infrastructure organisations
Available from	
Price	NAVCA, The Tower, 2 Furnival Square, Sheffield S1 4QL 0114 2787004, <a href="mailto:navca@navca.org.uk">navca@navca.org.uk</a>
Approach	Downloadable for free from <a href="http://www.navca.org.uk/publications">www.navca.org.uk/publications</a>
Practical tools	This is a practical toolkit with 15 monitoring and evaluation tools focused on local infrastructure work.
Use of case examples	Examples of output, outcome and impact indicators are provided, based around core aims.
Lists additional resources	No
Size	82pp
Description	<p>This toolkit was devised for (English) Councils of Voluntary Service. It presents a six step guide to self-evaluation, clarifying aims and objectives; identifying outcomes and outputs; indicators; planning monitoring and evaluation; collecting the information, use of the findings.</p> <p>Guidance is given on interviews, case studies, process evaluation, questionnaire analysis and writing reports.</p>

Title	<b>Distance travelled: the experience of outcome monitoring within NCVO's Sustainable Funding Project</b>
Developed by	NCVO
Year published	2006
Developed for	Any organisation wanting to develop an outcomes approach
Available from	NCVO, 8 All Saints Street, London N1 9RL. Tel: 020 7713 6161. <a href="mailto:ncvo@ncvo-vol.org.uk">ncvo@ncvo-vol.org.uk</a>
Price	£10.00 (£7.00 NCVO Members) or free to download from their website <a href="http://www.ncvo-vol.org.uk/publications/publication.asp?id=5346">http://www.ncvo-vol.org.uk/publications/publication.asp?id=5346</a>
Approach	Outcome monitoring
Practical tools	An outcomes triangle, mission map, event evaluation form and policy grid are included. Good practice tips included in all sections.
Use of case examples	A case study is used throughout the guide
Lists additional resources	List of publications and other sources of support and advice are listed
Size	25pp
Description	This publication provides a case study example and good practice tips on implementing outcome monitoring in an infrastructure setting.