

**Useful websites**

**Websites containing monitoring and evaluation resources**

<p><b>Care Services Improvement Partnerships</b>  <a href="http://icn.csip.org.uk/betterCommissioning/index.cfm?pid=186">http://icn.csip.org.uk/betterCommissioning/index.cfm?pid=186</a></p>	<p>This site is dedicated to the Outcomes Network, which fosters exchange of information and mutual support to those implementing outcomes approaches in the social care field, building on research and development work undertaken by the Social Policy Research Unit at the University of York. Useful for those wanting to keep abreast with outcomes and public sector commissioning.</p>
<p><b>Community Evaluation Northern Ireland (CENI)</b>  <a href="http://www.ceni.org">www.ceni.org</a></p>	<p>CENI provides a range of services in monitoring and evaluation to the voluntary, community and statutory sectors.</p> <p>The website contains a publications catalogue listing over 200 titles, including evaluation titles. It also contains links to other useful websites. It also has an FAQ section on monitoring and evaluation.</p>
<p><b>Charities Evaluation Service (CES)</b>  <a href="http://www.ces-vol.org.uk">www.ces-vol.org.uk</a></p>	<p>CES provides information, advice and training on quality and evaluation systems for the voluntary sector and community sector and its funders. The website answers some basic questions:</p> <ul style="list-style-type: none"> <li>• What is monitoring?</li> <li>• What is evaluation?</li> <li>• Why evaluate?</li> </ul> <p>It provides information on the National Outcomes Programme, together with 14 downloadable worked case examples demonstrating aims, objectives, outputs, outcomes and their indicators. There is a range of other downloadable resources and details of training and further publications available to help organisations with their monitoring and evaluation. Downloadable publications include: <i>First Steps in Monitoring and Evaluation</i> and <i>Your Project and its Outcomes</i>.</p>

<p><b>Evaluation Support Scotland (ESS)</b>  <a href="http://www.evaluationsupportscotland.org.uk">www.evaluationsupportscotland.org.uk</a></p>	<p>Evaluation Support Scotland provides specialist support across Scotland to voluntary organisations and their funders to help them to evaluate and learn.</p> <p>The website contains downloadable support guides on various aspects of monitoring and evaluation:</p> <ul style="list-style-type: none"> <li>• Clarifying your aims, outcomes and activities.</li> <li>• Developing and using indicators.</li> <li>• Using interviews and questionnaires to evaluate your project.</li> <li>• Using visual approaches to evaluate your project.</li> <li>• Using photographic technology to evaluate your project.</li> <li>• Using audio and communications technology to evaluate your project</li> <li>• Getting the best from external consultants</li> </ul> <p>It also includes downloadable tools for planning your evaluation and collecting information and a resource pack for befriending and mentoring organisations.</p>
<p><b>Homeless Outcomes</b>  <a href="http://www.homelessoutcomes.org.uk">www.homelessoutcomes.org.uk</a></p>	<p>This website, published by London Housing Foundation as part of its outcomes programme, has been developed to provide a one-stop resource for homelessness agencies who are interested in taking an outcomes approach to their work.</p> <p>It includes material to help agencies develop and deepen their understanding of the outcomes approach and includes the new Outcomes Star, a tool for measuring the outcomes of work with homeless people.</p>
<p><b>Intrac</b>  <a href="http://www.intrac.org/">http://www.intrac.org/</a></p>	<p>Intrac is a nonprofit organisation working in the international development and relief sector.</p> <p>Its resource database contains a wide range of resources on international development. There are a range of resources available on research and approaches, evaluation and impact assessment.</p>

<p><b>Proving and improving</b>  <a href="http://www.proveandimprove.org">www.proveandimprove.org</a></p>	<p>The quality and impact toolkit website for social enterprises. The website provides personalised advice through the ‘my toolkit’ section where organisations can get a diagnosis and suggestions of actions they can take straight away. The ‘my impact map’ helps you start measuring what matters. There are practical tools and guides to download and a ‘tools chart’ to help you compare approaches.</p>
<p><b>Resources for Methods in Evaluation and Social Research</b>  <a href="http://gsociology.icaap.org/methods/">http://gsociology.icaap.org/methods/</a></p>	<p>This site links to online books, manuals and guides about evaluation and social research methods, such as surveys, observations and others. There are also links to sites about data quality, statistical analysis, and free software such as statistical, office suites, spreadsheets and more.</p>
<p><b>United Kingdom Evaluation Society</b>  <a href="http://www.evaluation.org.uk/">www.evaluation.org.uk/</a></p>	<p>The UKES exists to promote and improve the theory, practice, understanding and utilisation of evaluation and its contribution to public knowledge and to promote cross-sector and cross-disciplinary dialogue and debate.</p> <p>The website provides good practice guidelines for evaluators and has an online resource giving links to other useful publications or organisations working in the field of monitoring and evaluation.</p>

<p><b>The Urban Institute: Center on Nonprofits and Philanthropy</b>  <a href="http://www.urban.org">www.urban.org</a></p>	<p>The Center on Nonprofits and Philanthropy, along with the Center for What Works, in the US, has developed a common outcomes framework to help standardise approaches to performance measurement in the non-profit sector. This framework provides outcomes and outcome indicators in 14 program areas.</p> <ul style="list-style-type: none"> <li>• Adult Education and Family Literacy</li> <li>• Advocacy</li> <li>• Affordable Housing</li> <li>• Assisted Living</li> <li>• Business Assistance</li> <li>• Community Organising</li> <li>• Emergency shelter</li> <li>• Employment Training</li> <li>• Health Risk Reduction</li> <li>• Performing Arts</li> <li>• Prisoner Re-entry</li> <li>• Transitional Housing</li> <li>• Youth Mentoring</li> <li>• Youth Tutoring</li> </ul> <p>For each program, there is a sample mission statement, an outcome sequence chart, a table of candidate program-specific outcomes, and data collection strategies with suggested data sources for each outcome indicator.</p> <p>All the information is available to download at <a href="http://www.urban.org/center/cnp/Projects/outcomeindicators.cfm">www.urban.org/center/cnp/Projects/outcomeindicators.cfm</a> The sequence chart is an MS Word document and the table is an MS Excel spreadsheet. The program reports are available as PDFs.</p>
<p><b>United Way</b>  <a href="http://national.unitedway.org/outcomes/index.cfm">http://national.unitedway.org/outcomes/index.cfm</a></p>	<p>United Way of America's Outcome Measurement Resource Network offers information, downloadable documents, and links to resources related to the identification and measurement of program and community level outcomes.</p>

## Websites providing information about online and published resources on monitoring and evaluation

<p><b>Community Building Resource Exchange</b>  <a href="http://www.commbuild.org">www.commbuild.org</a></p>	<p>This site is for anyone who works on the problems of distressed neighbourhoods and the problems of poor children and families. It is particularly targeted to those who are interested in the emerging field of community building approaches to neighbourhood development. This site offers a variety of resources, including articles from academic journals, reports, evaluations, case studies, and links to other Internet sites offering related resources.</p>
<p><b>Evaluation Support Scotland</b>  <a href="http://www.evaluationsupportscotland.org.uk">www.evaluationsupportscotland.org.uk</a></p>	<p>This site provides an excellent section on published and online toolkits and guides, with brief descriptions of each one. The resources are grouped within subsectors.</p>
<p><b>Staff educational development association (SEDA)</b>  <a href="http://www.seda.ac.uk/ed_devs/vol1/Eval.htm">http://www.seda.ac.uk/ed_devs/vol1/Eval.htm</a></p>	<p>This site provides a list of online publications including tools for assessment, guidance notes on carrying out evaluations and other online publications.</p>
<p><b>United Kingdom Evaluation Society (UKES)</b>  <a href="http://www.evaluation.org.uk/Pub_library/Online_eval.htm">http://www.evaluation.org.uk/Pub_library/Online_eval.htm</a></p>	<p>This page on the UKES website has a section on online resources such as publications, toolkits and useful organisations.</p>
<p><b>The Urban Institute: Center on Nonprofits and Philanthropy</b>  <a href="http://www.urban.org/center/cnp/projects/outcomeindicators.cfm">http://www.urban.org/center/cnp/projects/outcomeindicators.cfm</a></p>	<p>This page of the website includes additional online resources on outcome measurement.</p>
<p><b>University of Dublin, Centre for Nonprofit Management</b>  <a href="http://www.cnm.tcd.ie/dialogue/projects.php">http://www.cnm.tcd.ie/dialogue/projects.php</a></p>	<p>This site contains a set of practitioner papers on different aspects of evaluation. It also has a very useful bibliography on nonprofit evaluation.</p>