

Training calendar

This calendar is not comprehensive and these dates are subject to change – please check our website at www.ces-vol.org.uk or get in touch on **020 7713 5722** for more information about our courses.

MAY 2010

Date	Course title	Venue
17	EFQM Excellence Model: an overview	● London
18	PQASSO: fast-track for prospective mentors	● London
19	Pathways to quality	● London
25	Monitoring and evaluation: supporting groups	★ Birmingham
26	PQASSO for funders and commissioners	● London
27	Assessing the outcomes of funded projects	◆ London
28	Preparing for the PQASSO Quality Mark	■ London

JUNE 2010

Date	Course title	Venue
2 3 4	How to demonstrate outcomes (3 days)	▲ London
7	How to demonstrate outcomes (1 day)	▲ London
8	Diversity essentials	▲ London
9 10	Implementing PQASSO	● London
15	Quality: supporting groups	★ Manchester
15 16 29	PQASSO: mentor training	● London
21	How to collect data	▲ London
22	How to analyse data	▲ London
22	Strategic planning: supporting groups	★ Sheffield
23	Strategic planning: supporting groups	★ Sheffield
24	Preparing for the PQASSO Quality Mark	■ Stafford

JULY 2010

Date	Course title	Venue
6 7	How to demonstrate outcomes (2 days)	▲ London
8 9	Implementing PQASSO	● London
13	What is Social Return on Investment (SROI)?	■ London
15	Monitoring and evaluation: supporting groups	★ London
15	Preparing for the PQASSO Quality Mark	■ Newcastle

AUGUST 2010

Date	Course title	Venue
2 3	Implementing PQASSO	● London
31 1 Sept	Implementing PQASSO	● London

SEPTEMBER 2010

Date	Course title	Venue
8	Preparing for the PQASSO Quality Mark	■ London
10	PQASSO: fast-track for prospective mentors	● London
13 14 15	PQASSO Quality Mark: peer reviewer training	● London
16 17 1 Oct	PQASSO: mentor training	● London
21	Quality: supporting groups	★ Sheffield
22	Diversity essentials	▲ London
23 24 21 Oct 22 Oct	Outcomes Champion training (4 days)	⊕ London
28 29	Strategic planning: supporting groups	★ Birmingham
28	How to collect data	▲ London
29	How to analyse data	▲ London
30	How to present and use data	▲ London

OCTOBER 2010

Date	Course title	Venue
4	What is Social Return on Investment (SROI)?	■ London
11 12	How to demonstrate outcomes (2 days)	▲ London
13	How to design successful questionnaires	▲ London
13	Monitoring and evaluation: supporting groups	★ Manchester
14	How to run successful focus groups	▲ London
18 19	Implementing PQASSO	● London
26 27 28	How to demonstrate outcomes (3 days)	▲ London

NOVEMBER 2010

Date	Course title	Venue
2 3 16	PQASSO: mentor training	● London
5	Demonstrating the outcomes of your campaigning & policy work	◆ London
8	How to demonstrate outcomes (1 day)	▲ London
9	PQASSO for funders and commissioners	● London
10	Assessing the outcomes of funded projects	◆ London
10	Quality: supporting groups	★ Leicester
15	Pathways to quality	● London
16 17	Strategic planning: supporting groups	★ London
17 18	Implementing PQASSO	● London
19	EFQM Excellence Model: an overview	● London
24 25 26	How to demonstrate outcomes (3 days)	▲ London
29	How to collect data	▲ London
30	How to analyse data	▲ London

DECEMBER 2010

Date	Course title	Venue
6	What is Social Return on Investment (SROI)?	■ London

JANUARY 2011

Date	Course title	Venue
17 18	Implementing PQASSO	● London
20	Monitoring and evaluation: supporting groups	★ Leicester
24 25	How to demonstrate outcomes (2 days)	▲ London
26 27	Strategic planning: supporting groups	★ Manchester

Key

- ▲ Courses on outcomes
- ▲ Courses to build specific monitoring and evaluation skills
- ◆ Courses for specific audiences
- Courses on quality and PQASSO
- PQASSO mentor programme
- PQASSO Quality Mark
- Free workshops
- ★ Supporting others with performance
- ⊕ Outcomes Champion training