

Sub-sector: Volunteering

Title	Volunteering impact assessment toolkit A practical guide for measuring the impact of volunteering*
Developed by	Institute for Volunteering Research
Year published	2004
Developed for	Volunteering agencies
Available from	Volunteering England, Regents Wharf, 8 All Saints Street, London N1 9RL www.volunteering.org.uk
Price	£35 plus £2.95pp includes a CD
Approach	Self-evaluation
Practical tools	Sample questionnaires are included
Use of case examples	Case study examples included
Lists additional resources	
Size	130pp
Description	The toolkit has been designed and tested to assess the impact of volunteering on volunteers, organisations, users and the community. Impact is measured as a change in five types of capital – physical, human, economic, social and cultural capital. Most of the toolkit comprises sample questionnaires (in print and on disc) and a ‘traffic light scoring system’ is tied into the questionnaires. The toolkit also explains the research process, secondary data, sampling, interviews, focus groups, volunteer diaries and data analysis in a brief and readable format.

Title	LEAP for Volunteering*
Developed by	Scottish Community Development Centre for Volunteer Centres Scotland
Year published	2003
Developed for	Volunteer centres. However the model has been developed with the potential to be applied by a range of different sorts of agencies that support, promote and engage volunteers and by volunteers directly.
Available from	LEAP (Learning, Evaluation and Planning) Scottish Community Development Centre, Suite 329, Baltic Chambers, 50 Wellington Street, Glasgow G2 6HJ
Price	Free to download from their website: http://leap.scdc.org.uk/resources-downloads/
Approach	Learning, Evaluation and Planning; Self-evaluation
Practical tools	No
Use of case examples	Example outcomes and indicators used
Lists additional resources	No
Size	98pp
Description	<p>This planning and participatory self-evaluation tool was developed specifically for volunteer centres and other organisations engaging with volunteers. It covers what is involved in volunteer development; identifying appropriate evaluation indicators; providing evidence of what has been done and the difference it has made and aims to help organisations to learn from their experience.</p> <p>The document explains how inputs; processes; outputs and outcomes are interrelated through the planning/evaluation cycle. It proposes a five step approach:</p> <ul style="list-style-type: none"> • what needs to change • how will we know if it has changed • what inputs and processes will we use to make change happen • did we use these as planned • what changed (whether intended or not) <p>A series of diagrams demonstrates how core purposes and dimensions of volunteering can be addressed using the LEAP framework.</p>

* These three entries were sourced with permission from the Evaluation Support Scotland website: www.evaluationsupportscotland.org