

# PQASSO Masterclass: for managers

Duration:  
One day



PQASSO is an important tool that can help an organisation to be more effective and sustainable. Managers in particular, need to be abreast of current developments on quality and PQASSO, so that they can maintain a culture of quality improvement within an organisation and make sure they are getting the most out of PQASSO and the prestigious PQASSO Quality Mark. This fast-paced one-day masterclass is designed to meet the needs of managers that wish to learn more about PQASSO.

## What you will learn

### You will:

- develop your understanding of PQASSO, the 12 quality areas and the self-assessment process
- understand PQASSO from an outcome-focused perspective
- cover essential information about the prestigious PQASSO Quality Mark
- consider how to put PQASSO in to practice
- understand the key factors for successful implementation
- look at PQASSO in the context of the funding environment.

### TIP

We are also offering an **Outcomes Masterclass: For senior managers**, as part of the programme of masterclasses for different audiences.

## Who for

This course is suitable for **anyone**:

- that is a manager interested in knowing more about PQASSO
- that is a manager taking the lead in PQASSO implementation
- interested in learning more about the PQASSO Quality Mark (although this is not the primary purpose of this course).

## Benefits

By attending this course you will:

- increase your overall understanding of PQASSO as a quality management system
- increase your understanding of the technical process of implementing PQASSO through self-assessment
- understand the practical factors necessary to ensure the successful implementation of PQASSO
- understand the PQASSO Quality Mark peer review process and how to make an application

For a full list of course dates, please visit the training calendar on our training pages at [www.ces-vol.org.uk](http://www.ces-vol.org.uk)

To find out more about how CES training can help you, or to download a booking form from our website, visit [www.ces-vol.org.uk](http://www.ces-vol.org.uk)

If you have a question or are not sure which course is right for you, please get in touch. To speak to the training team directly, email [training@ces-vol.org.uk](mailto:training@ces-vol.org.uk) or call 020 7713 5722.