

PQASSO - an overview

Only available for delivery at your organisation

Duration:
One day



In the current environment of tendering and contracts you may find that you are required to demonstrate that you are a quality organisation providing quality services to users. PQASSO is the leading quality system in use in the voluntary sector. It can be used as a self-assessment tool to help you to strengthen your organisation. There is also the option to apply for the externally accredited PQASSO Quality Mark, which has been endorsed by the Charity Commission at levels 2 and 3.

What you will learn

You will:

- develop your understanding of PQASSO and the self-assessment process
- gain an overview of the key steps necessary to make implementation a success
- have an insight into the key elements to be included in your action plan
- consider how to maintain PQASSO at your organisation
- receive a brief introduction to the PQASSO Quality Mark.

'I found the information was very relevant, useful and informative. The speaker made this session engaging and interesting. Thank you.'

Feedback from course participant

'The course is good. It gives an idea of how to progress your organisation.'

Feedback from course participant

Who for

This course is suitable for **anyone**:

- interested in knowing more about PQASSO
- currently using PQASSO who wishes to review their self-assessments and action plans
- wishing to learn more about the support available to help you to implement PQASSO at your organisation
- interested in learning more about the PQASSO Quality Mark (although this is not the primary purpose of this course).

This course is not suitable as a foundation for the PQASSO mentor or PQASSO Quality Mark peer reviewer training courses.

Benefits

By attending this course you will:

- learn more about quality in a voluntary sector context
- increase your understanding of PQASSO and the implementation process,
- learn from CES the authors of PQASSO
- know where to get help and support.

'Before starting the course I knew nothing about PQASSO but now I am confident.'

Feedback from course participant

For a full list of course dates, please visit the training calendar on our training pages at www.ces-vol.org.uk

To find out more about how CES training can help you, or to download a booking form from our website, visit www.ces-vol.org.uk

If you have a question or are not sure which course is right for you, please get in touch. To speak to the training team directly, email training@ces-vol.org.uk or call 020 7713 5722.

TIP

To find out more about monitoring and evaluation, you may wish to also consider one of our [How to demonstrate outcomes](#) courses.

TIP

CES delivers a range of courses on quality. If you are not sure which approach is right for you, you may wish to consider [Pathways to quality](#).