
The National Performance Programme is the Improving Support workstream for performance management. Led by [Charities Evaluation Services](#), the programme partners are [acevo](#), [New Economics Foundation](#), [New Philanthropy Capital](#) and [Voice4Change England](#). Further information on the programme is available at www.performancemanagement.org.uk.

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Welcome to our September e-bulletin. This month we bring you a range of support, training and events.

NPP support

[Free event for past trainees](#)

If you have been on a National Performance Programme (NPP) or Performance Hub training course, we would like to invite you to participate in a free supporting performance workshop.

This is your opportunity to ask questions, meet other support providers, and share current issues that your client organisations face. You will be able to discuss ideas and ask questions as well as share any achievements or obstacles you have experienced since your training.

The event will be run by NPP's Performance Consultants Shafiq Meghani and Anastasia Mihailidou - don't miss out on free one-to-one support from them!

The workshops will be held in:

London on 24th September, 10.00 – 12.00

Manchester on 2nd December, 14.00 – 16.00

We want to tailor these sessions to your needs, so please let us know which event you would like to attend and what you would like to discuss by emailing Anastasia at anastasia@ces-vol.org.uk or Shafiq at shafiq@ces-vol.org.uk

[Autumn training - 50% off course price](#)

There's still time to book on one of our courses in London, Birmingham or Newcastle this autumn - and if you refer a friend* who also books you'll both get 50% off.

Our courses will help you ensure the groups you support have robust plans, deliver quality services and are able to demonstrate their effectiveness to funders and other stakeholders.

"Absolutely first rate. Really loved it... Totally spot on and great fun."

For information on courses and to book your place, contact Peter Norgate on 020 7078 9394 or peter@ces-vol.org.uk, or [visit our website](#).

*The colleague you refer must be new to the National Performance Programme. This offer is valid on any open NPP course in October and November 2009. Please quote the name of the person who referred you when booking.

Other services for infrastructure

[NOP - continuing to cascade outcomes support](#)

CES' National Outcomes Programme trained over 160 support providers between 2004 and 2009, who in turn delivered outcomes training and support to over 1500 frontline organisations and 2300 individuals.

A network of 100 Outcomes Champions across England continue to provide training and support to frontline organisations in their region – [click here](#) to see the support available in your region.

CES has secured seed funding to develop this highly successful programme into 2009-10, offering continued support to existing Outcomes Champions and a new round of training to anyone supporting voluntary and community organisations (VCOs) who would like to train others in outcomes.

Participants will attend a two-day training session facilitated by CES' experienced tutors, with a task to complete in time for a further two days training 5 to 6 weeks later. Once trained, they will deliver outcomes training to 10 VCOs to become registered Outcomes Champions. All course participants will receive a comprehensive outcomes training manual packed with tools and materials to run their own courses as well as continued support from CES. Outcomes Champions will be listed on the CES website.

For more information visit www.ces-vol.org.uk/nop or email nop@ces-vol.org.uk.

[Become a PQASSO mentor in 3 easy steps](#)

Do you want to support groups in using PQASSO? Become a PQASSO mentor and join a nationwide network of mentors who provide training and support to local voluntary and community organisations which have chosen to implement PQASSO.

Interested? Follow these 3 easy steps:

1. Go to www.ces-vol.org.uk/pqassomentorprogramme download the PQASSO mentor application form and guidelines and complete the form.
2. Attend the *PQASSO: fast-track for prospective mentors* course - 15 September, London
3. Attend the three-day licensed *PQASSO mentor training* course - 22, 23 September

Other training and events

Performance improvement training from Social Enterprise Works

Wednesday 23 September 2009, The Greenhouse, Bristol



'A useful introduction to the theory behind and the practical application of C3 Perform'

The C3Perform approach to performance improvement course introduces participants to the innovative C3Perform tools. This fun and experiential one-day course offers an opportunity to really understand how the self-assessment and action planning tools work to allow you to use them with confidence.

The course costs £75 and includes a copy of the C3Perform toolkit.

For further information and booking details, visit the [Social Enterprise Works website](#).

Evaluation in the UK third sector: current issues, future challenges

Thursday 8th October 2009, 12.30 to 4.30, Toynbee Hall, London



Many third sector organisations routinely self evaluate and a number commission external evaluations. Although the prime motivators are still accountability and meeting the demands of funders and commissioners, monitoring and evaluation has come a long way in the last 20 years and many now report benefits for their own learning and decision making.

Presenters and participants at this event will be able to share their knowledge of existing evaluation practices in the UK third sector, and to explore some of the challenges facing us in the future. Speakers will be drawn from frontline voluntary sector organisations, infrastructure bodies and sector funders, and sessions will be highly interactive.

Following a networking lunch, presentations will include:

- An overview of monitoring and evaluation in third sector
- Developing evaluation capacity
- Using evaluation findings.

This event costs £25+VAT to UKES members and £35+VAT to non members. For more information [download a booking form](#) or visit www.evaluation.org.uk.

If you would like to include news items in our next e-bulletin, please write to Nicky Coward at nicky@ces-vol.org.uk. To subscribe to our e-newsletter and have it delivered directly to your inbox, email performance.management@ces-vol.org.uk with 'subscribe' in the subject line.

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