



national
performance
programme

Welcome
Happy New Year!



Environmental performance

As the prospect of funding cutbacks and squeezed budgets looms in 2010, you could be forgiven for thinking that sustainability is a 'nice to have'. However, delivering on sustainability is increasingly what partners, funders and commissioners want. And with the ethos of preventing problems before they happen, our sector has a major role to play in planning a more resource-efficient future.

With a range of case studies, key drivers in procurement and funding, and two frameworks for embarking on a sustainability journey, this report shows that addressing sustainability can be a critical strategy in developing strong and effective third sector organisations.

Download [The Sustainability Challenge: implementing change that doesn't cost the earth](#) or visit the [free publications](#) section of Acevo's website.



Quality on the frontline

In the third of our articles on valuing performance, Ian-Paul Ashworth reflects on the impact of the South Yorkshire Quality Project. He describes his experience - the challenges and the successes - and draws on an independent evaluation which found that groups participating in the project are:

"better organised; engage staff, trustees and users more effectively; plan better and execute their activities more efficiently."

Download Ian's article [Quality on the frontline](#).



Unspent budget? Don't lose out on training in 2010!

With budgets looking tighter than ever in 2010-11, now is a good time to invest any unspent funds for 2009-10 in training vouchers. They can be used on all CES and National Performance Programme open training courses and are valid for 12 months from the date of purchase.

If you can't wait to improve your ability to help groups focus their plans, demonstrate effectiveness and manage quality, sign up to our courses running in February and March! We will be delivering our [monitoring and evaluation](#), [strategic planning](#), [quality](#), and [introduction to performance](#) courses for support providers in the following regions:

South East - Brighton and Southampton
North West - Liverpool and Warrington
East Midlands - Nottingham and Leicester

For more information or to book your place, please email Peter Norgate at peter@ces-vol.org.uk or call him on 020 7078 9394.

For training vouchers please email enquires@ces-vol.org.uk.



New Year, new role?

Train as a PQASSO mentor to provide support and training to local organisations and receive comprehensive training materials, publications, network membership and ongoing support from CES.

PQASSO: fast-track for prospective mentors course
21 January, London

PQASSO: mentor training course
2, 3 and 16 February, London

www.ces-vol.org.uk/pqassomentorprogramme.

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www.improvingsupport.org.uk/performance
Your gateway to third sector support, information and resources.

