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PerformanceNews

October 2010



**national
performance
programme**

- **New handbook!**
- **Outcomes debate**
- **FREE taster sessions**



Outcomes monitoring tools that work for you!

[Assessing change: developing and using outcomes monitoring tools](#) is a brand new practical handbook on developing monitoring tools to help organisations demonstrate the difference they are making.

Packed with practical tips, step-by-step guidelines, and an emphasis on integrating monitoring systems into day-to-day practices, this is an essential resource if you want to help your groups capture valuable outcomes information.

[Download Assessing change: developing and using outcomes monitoring tools now!](#)



Capturing progress

"Frontline staff already know how to improve services for their users, an outcomes approach just isn't worth all the extra hassle."

Sound familiar? Helping groups realise the benefits of an outcomes-based approach can be challenging. Why spend time focusing on outcomes when groups know what they're doing works?

To discuss this, share experiences, learn about resources or chat with our resident experts join [Outcomes: supporting others](#) our brand new discussion group hosted by [Navca's](#) social networking site [Navcaboodle](#).



Introducing performance - FREE!

Why not come along to one of our free [improving performance taster sessions](#)?

You'll gain an overview of strategic planning, quality standards and outcomes monitoring, and an outline of tools and techniques to help you identify ways you can help the groups you support demonstrate the difference they make.

We're running sessions this autumn in [Hereford and Chippenham](#).

Alternatively, we can come to you. Contact [Julia Essame](#) or call us on 020 7078 9304 to find out how you can run a session in your region.

20 years of performance!



CES have just celebrated their 20th birthday. [Click here](#) to read about the event held in celebration, and the launch of a new CES initiative - the learning and innovation prize.

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