

# Improving performance

FREE half-day on supporting groups with quality, outcomes and strategic planning

As the budget cuts hit home, your groups will be under increasing pressure to show they are effective and efficient.

By increasing your ability to support groups with strategic planning, quality assurance and monitoring and evaluation, you can help them become more sustainable.

*“A very easy to follow course delivered in a professional manner.”*

Course participant,  
Nottingham



## Help your groups

- think ahead, develop a clear direction and respond to change
- measure their progress and demonstrate their value
- ensure a quality service for their users, and to meet expectations.

We have trained over 700 support providers across England - why not be next!

Contact Julia Essame at [julia@ces-vol.org.uk](mailto:julia@ces-vol.org.uk) or **020 7078 9394** to book your free place!

[www.ces-vol.org.uk/npp](http://www.ces-vol.org.uk/npp)



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performance  
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