

The background of the slide is a blue-tinted image of a dictionary page. The word 'monitor' is prominently displayed in a bold, black font. Above it, the word 'warn' is visible in quotes, and 'ORIGIN' is partially visible. Below 'monitor', there are several lines of text, including 'thing 2 a software', 'duties 3 a software', and 'picture for use'. The overall image is slightly blurred, giving it a professional and academic feel.

Business Design Centre

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Outcomes monitoring and IT

Finding the best solution for your organisation



A funder's perspective

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A funder's perspective

1. What are funders trying to achieve?
2. How do they know whether they are achieving it?
3. Where do you fit in?



1. What are funders trying to achieve?

Like you, they are seeking to achieve something specific.

They have their strategies, goals and objectives, too.



Tudor Trust

"Tudor aims to support work which addresses the social, emotional and financial needs of people at the margins of our society."



Northern Rock Foundation

"Our aims are to tackle disadvantage and improve quality of life in North East England and Cumbria. We do this by investing money, time and expertise in charitable activities using several tools including grants, loans, training, research and demonstration work. We also seek to learn from and share good practice and, where appropriate, to inform and influence wider policies and practice."



CLG

Strategy to end rough sleeping

15 Actions aimed at reducing rough sleeping to as near zero as possible by 2012 e.g.

We will promote prevention of rough sleeping in all areas through effective housing options and a strengthened safety net ...



2. How do they know whether they are achieving it?

From the information that you and others give them.

They have to bring together information from a wide range of sources (which is why they usually need it in a standard format)



3. Where do you fit in?

The deal is:

They give you money
(and sometimes other support)



The deal:

They give you money (and sometimes other support)....

.....and you give them **results**
- and **information**



Information

= Monitoring and evaluation



Why funders need to receive monitoring reports

1. To identify if the grant was used in the way it was approved



Why funders need to receive monitoring reports

1. To identify if the grant was used in the way it was approved
2. To know whether it's OK to make any further payments



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3. To find out what was achieved with the funding



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4. To understand the things that have (a) helped and (b) hindered delivery and achievement



Why funders need to receive monitoring reports

1. To identify if the grant was used in the way it was approved
2. To know whether it's OK to make any further payments
3. To find out what was achieved with the funding
4. To understand the things that have (a) helped and (b) hindered delivery and achievement
5. To demonstrate to their trustees that they are doing what they should

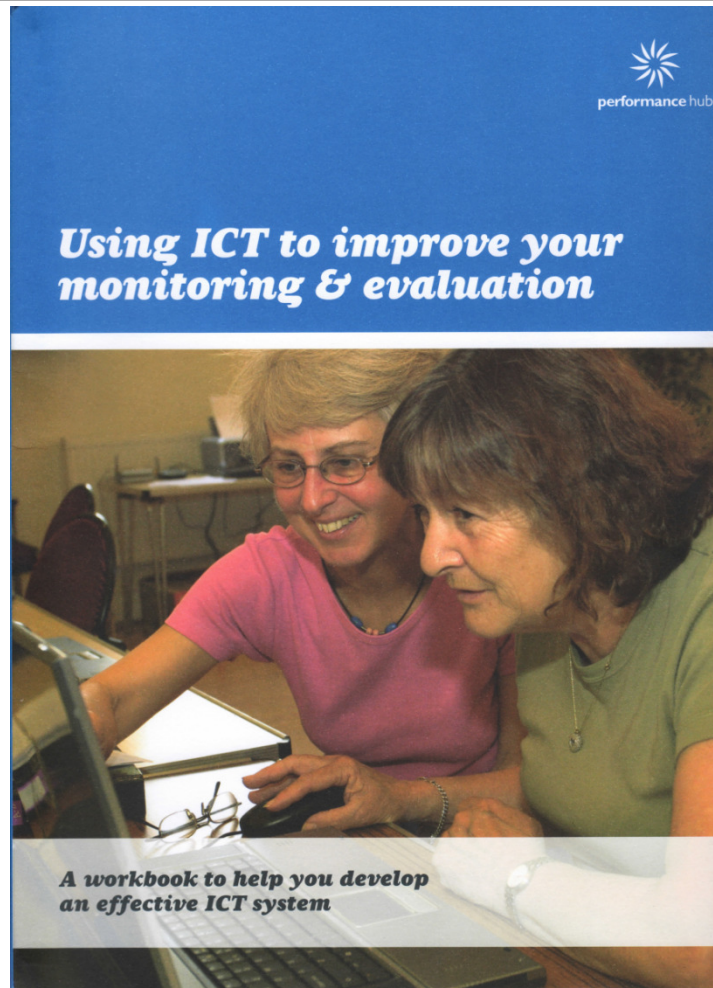


A golden rule

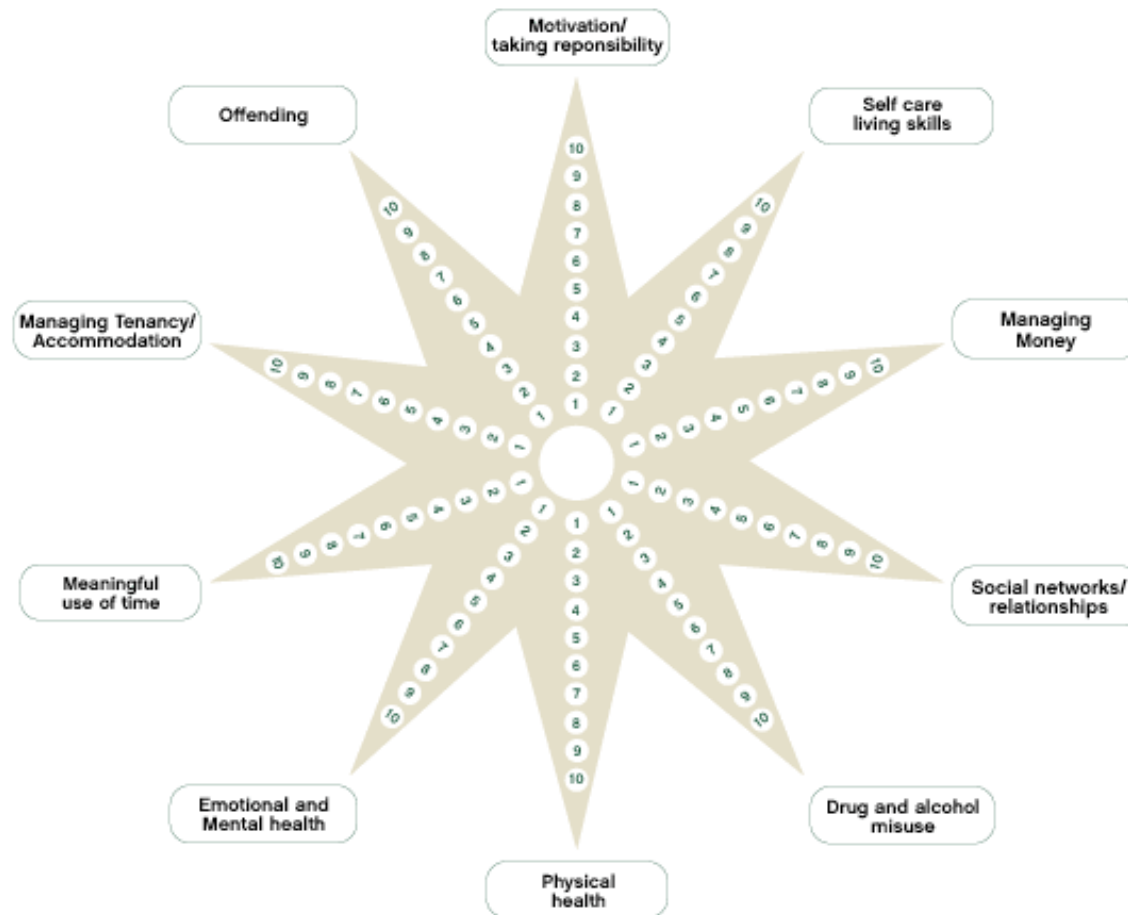
When you get a new grant, always ensure **before you start work** exactly how and when you are going to report progress.....

..... and then make sure you have the systems set up to achieve this.

A plug:



And another....



http://www.outcomesstarsystem.org.uk/



The screenshot shows the homepage of the Outcomes Star System. At the top left is the logo for 'the outcomes starsystem' featuring a stylized starburst. To the right is the 'homeless LINK' logo with the tagline 'Frontline agencies in partnership'. Below these is a navigation menu with links: Home, The Outcomes Approach, The Outcomes Star, National Context, Training, and About this website. The main content area features the same logo and a headline: 'Measure your service users' progress and your organisation's success'. A paragraph explains that the system is free for voluntary agencies and provides a link to 'Outcomes Star'. A list of three bullet points highlights key features: 'Complete Star Charts with service users online', 'Make use of Star data to improve services', and 'Give commissioners and funders evidence of your success'. A 'Find out more' button is located below the list. On the right side, there is a 'Log In' section with input fields for 'Email' and 'Password', a 'Log In' button, and a link for 'forgotten your password?'. Below the login section is a call to action: 'Register to use the Star System It's free!' and a box stating 'Not ready to register yet? Sign up for a 30 day trial with no commitment'. At the bottom, a small footer contains site management and copyright information.

the outcomes starsystem

homeless LINK
Frontline agencies in partnership

Home The Outcomes Approach The Outcomes Star National Context Training About this website

the outcomes starsystem

Measure your service users' progress and your organisation's success

The Outcomes Star System is an online IT system that is available **free** to many voluntary agencies. Any organisation that is using the [Outcomes Star](#) can apply to use it by clicking on the register button on this page. Alternatively, you can sign up for a 30 day trial and find out how the system works and what it could do for your organisation.

- Complete Star Charts with service users online
- Make use of Star data to improve services
- Give commissioners and funders evidence of your success

Find out more

Log In

Email

Password

Log In

[forgotten your password?](#)

**Register to use the Star System
It's free!**

Not ready to register yet?
Sign up for a
30 day trial
with no commitment

Site managed by Homeless Link registered charity number 294666 | The Outcomes Star System is the online version of the Outcomes Star and is copyright to the London Housing Foundation and Triangle Consulting | Design by Jellymould Creative | Solution by C4 Multimedia



And finally....

- View your funders as **partners**, sharing objectives and aspirations
- Work with them to identify **in advance** the best way of providing the information they legitimately need
- Make sure you have the **systems** set up to provide you with the information