

Diversity essentials

Formerly known as Evaluating diversity

Duration:
One day



Following the establishment of the Equality and Human Rights Commission, the government is proposing to change the UK's legal framework for equality. The need to effectively demonstrate that our services are appropriate and accessible for all is gaining in importance. Taking the time to consider the value of diversity is an essential step towards ensuring that services are inclusive for all.

What you will learn

You will:

- explore the concept of diversity
- increase your understanding of the value of evaluating diversity
- identify criteria for monitoring the diversity of service users, staff and volunteers
- identify methods of collecting data
- reflect on how to use monitoring data to evaluate and improve services.

'The course stimulated thoughts about how to prioritise diversity in our organisation.'

Feedback from course participant

'The pace of the day was well timed and at a level that all could engage and participate.'

Feedback from course participants

Who for

This course is suitable for **anyone**:

- with an interest in diversity and how you might measure it
- involved in, or responsible for, service provision
- who wants to make sure that services are inclusive and appropriate for all
- who wishes to be updated on current legislation and sources of information and support
- who would like the opportunity, in a supported training environment, to think about what diversity means in your organisation.

Benefits

By attending this course you will:

- develop an individual action plan to take back to your organisation
- clarify your target group
- consider monitoring criteria and collection tools
- have the opportunity to network with a group of your peers
- gain access to follow-up support from CES.

'Enjoyable day. I have learnt a great deal.'
Feedback from course participant

For a full list of course dates, please visit the training calendar on our training pages at www.ces-vol.org.uk

To find out more about how CES training can help you, or to download a booking form from our website, visit www.ces-vol.org.uk

If you have a question or are not sure which course is right for you, please get in touch. To speak to the training team directly, email training@ces-vol.org.uk or call 020 7713 5722.

TIP

If you are interested in questionnaires or focus groups, we run courses specifically on these data collection tools.